

CMSINFO/2205/006 May 10, 2022

To BSE Limited Listing Department, 1st Floor, PJ Towers, Dalal Street, Fort, Mumbai – 400 001

National Stock Exchange of India Limited Exchange Plaza, C-1, Block-G, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051

Scrip Code: 543441 Symbol: CMSINFO

**Sub:** Intimation under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations")

Dear Sir/Madam,

Pursuant to Regulation 30 of Listing Regulations, please find attached Investor Presentation on Audited Financial Results (Standalone and Consolidated) of the Company for the quarter and year ended March 31, 2022.

You are requested to kindly take the same on your record.

Thanking You,

Yours faithfully,

For CMS Info Systems Limited



#### **CS Praveen Soni**

Company Secretary & Compliance Officer (Membership No. FCS 6495)

Encl: a/a



Connecting Commerce®

Q4-FY22 / FY22 Earnings Presentation



# **COMPANY OVERVIEW**



#### Leading B2B Outsourcing Company Catering To BFSI & Retail Sector





Only Integrated Banking
Solutions provider
with end-to-end offerings

Largest Cash Management company in India PAN India Footprint; 15K+ Pin codes covered Servicing leading banks like SBI, HDFC, ICICI & Axis

Highly qualified and experienced management supported by diverse board

**INR 11.2 Tn** 

Cash handled in FY22

150,000+

Servicing Business Points

4,000+

Cash Vans

25.14%

FY22 EBITDA Margin

33%

FY19-22 PAT CAGR

INR 2,780 Mn

FY22 Cash (1)

23.6%

FY22 ROCE

**Zero Debt** 

Company for 4 years with AA credit rating

0.55x

FY22 OCF / EBITDA

#### Offering End-to-end One Stop Solutions



#### **Key Business Verticals**

#### **Cash Management**

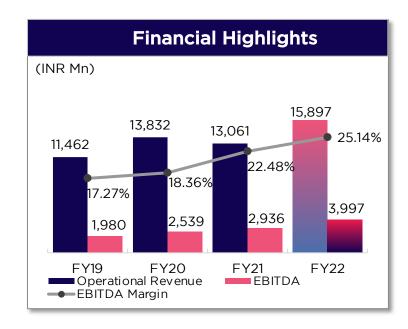
- End-to-end ATM replenishment inclusive of cash withdrawal, ATM replenishment, cash evacuation and deposition for BNA/recyclers, day-end reporting, reconciliation and settlement
- Cash pick up and delivery from retail outlets and enabling settlement with retailers' banks
- Currency movement inter/intra city for Banks

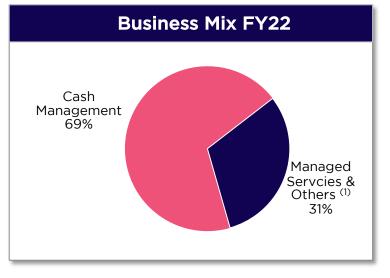
#### **Managed Services**

- Sales, deployment, and maintenance of ATMs
- Brown label ATM Deployment
- Managed Services for bank owned ATM networks
- Management and personalization of cards

#### **Tech Solutions**

- · Software solutions
- AI based Remote Monitoring

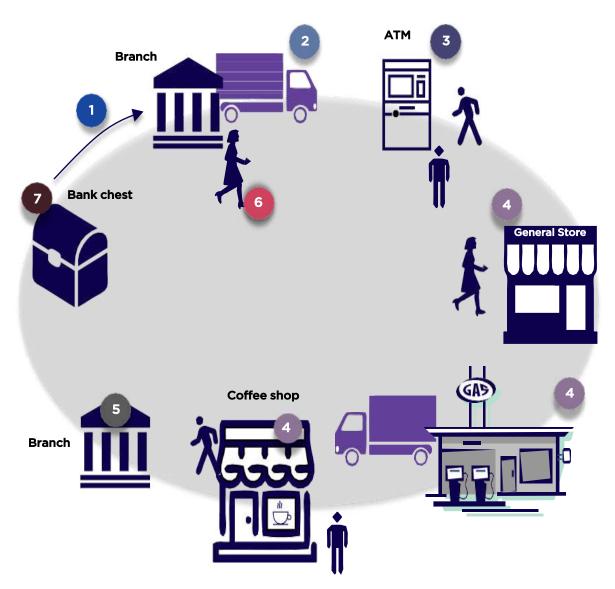




#### **CMS' Presence Across The Cash Value Chain**



#### Embedded into the clients' systems and process while offering a wide range of services at different stages of the cash cycle



- 1 Cash-in-transit services to the banks that run currency chests
- 2 ATM cash management services to banks (on behalf of MSPs)
- ATM deployment and maintenance services, Brown Label ATM services, multi-vendor software solutions and remote monitoring services
- Retail cash management services to retailers and other corporates, as well as deployment of retail cash vaults
- Reconciliation of ATM and retail cash balances and end-of-day reporting
- 6 Credit and debit card personalization services to banks
- Currency chest automation

### CMS' Journey: Strengthened The Core And Expanded TAM



2010 - 2014

2015 - 2020

2021



Market leadership in Cash Management

**Expansion into adjacencies** 

Scale with higher growth



Remote Monitoring



Financial Services Distribution/collection



Brown Label ATMs



Software Solutions



ATM Cash Management



Retail Cash Management & CIT



Banking Automation Sales & Service

Key updates

- 2009: Blackstone FP Capital Partners (Mauritius) V acquired 56.67% shareholding of our company
- 2011: Acquired Securitrans India Pvt. Ltd
- **2015**: Asia's largest private equity firm, Baring Private Equity acquired 100% stake in CMS
- 2017: Acquired BLA business
- 2020: Acquired Logicash

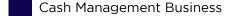
- 2021: IPO of INR 11 Bn; Listed on NSE & **BSE**
- 2021 : Acquired Remote Monitoring Tech company

Market backdrop

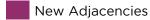
- ATM base ~70K in 2010
- NPCI takes over ATM switching

- Demonetization, bank NPA issues
- PSU bank mergers
- COVID-19

- RBI increases ATM interchange fee (INR 15 to INR 17 per transaction)
- Strong RBI compliance guidelines for currency operations across ATM, retail and CIT



Managed Services Business



### **Highly Qualified Management With A Diverse Board And Strong** Governance







**Shyamala Gopinath** Ex-Deputy Governor of RBI







Sayali Karanikar

Non-Executive Independent

Director, Co-founder of Paysense

AT&T PaySense PayU

**Tapan Ray** 

MD & Group CEO of Gift City







Managing Director at BPEA



Jimmy Mahtani







Ms. Manju Agarwal

**OSBI** 



**Krzysztof Jamroz** Executive Chairman at Roadrunner





**Ashish Agrawal** Managing Director at BPEA



Strong Management With Deep

Industry

**Know-How** 



Raiiv Kaul Executive Vice Chairman, Whole Time Director & CEO 24+ years of industry experience







Pankai Khandelwal President & CFO 27+ years of industry experience







**Anush Raghavan** President - Cash Management Business 14+ years of industry experience





Manjunath Rao President - Managed Services Business 34+ years of industry experience









Sanjay Singh Chief Human Resources Officer (CHRO)









**Rohit Kilam** CTO 20+ years of industry experience





### **Leader In Cash Management Services In India**



### ATM Cash Management

46% market share(1)

# Retail Cash Management (RCM)

**36%** market share<sup>(1)</sup>

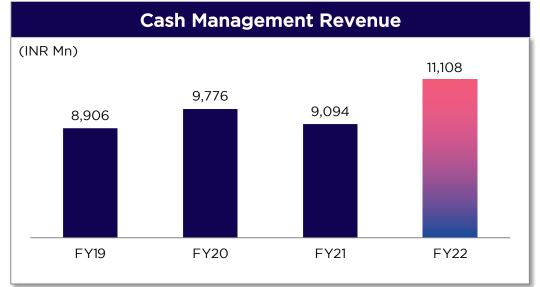
# Cash-in-Transit (CIT) and Emerging Businesses

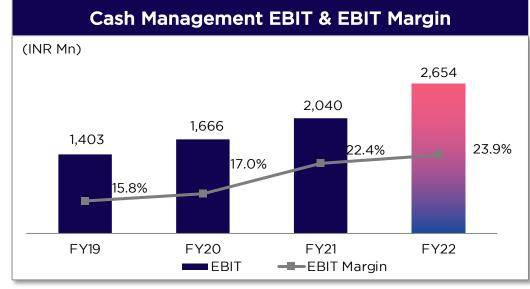
**26%** market share<sup>(1)</sup>











(1) As per company estimates

#### Route Based Logistics With Extensive Distribution Across India

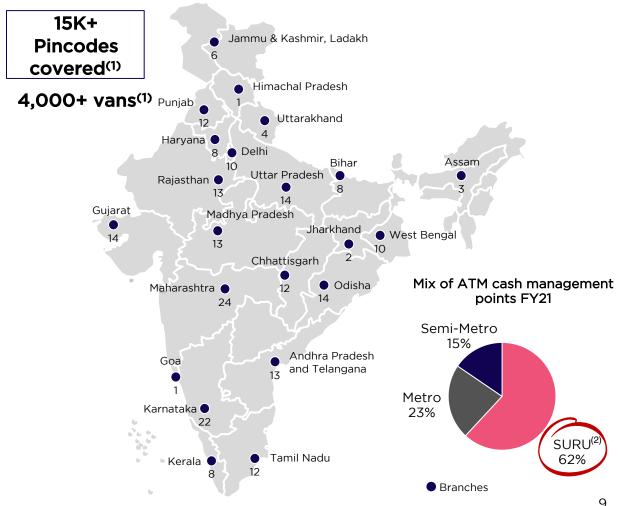


Deep entrenchment to India's hinterland, Logistical planning and Route productivity are fundamental to CMS' successful track record

#### **Cash Management Operations Cycle**

#### Cash withdrawal from banks CMS Van Branch **Branch** allocated office Crew Office assigned CMS<sup>-</sup> Cash replenishment of different bank ATMs Overnight vaulting of retail collections daily reporting and reconciliations Retail CMS Retail Outlets cash deposited. Cash pick-up at different retail FLM at

#### 96% coverage pan-India including remote areas<sup>(3)</sup>



# One Of The Few Integrated Players In India With A Strong Technology Edge



# Banking Automation Solutions





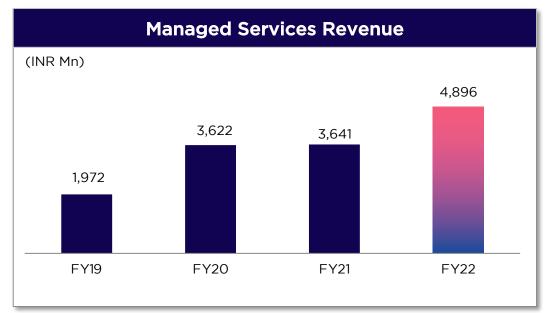


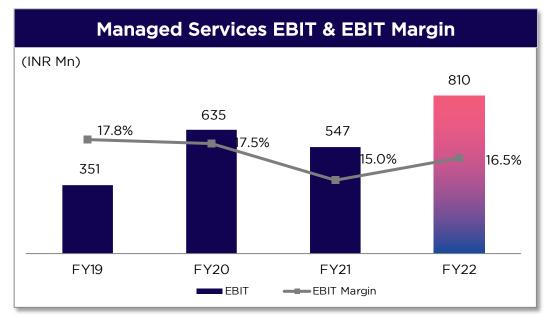












### The CMS Edge





An integrated, tech-led pan India business platform serving India's cash eco-system



Leadership position across most segments, backed by operation excellence and robust financials



Longstanding customer relationships leading to increased business opportunities





Multi-year recurring predictable revenue streams



Pan-India footprint with deep penetration in growing markets



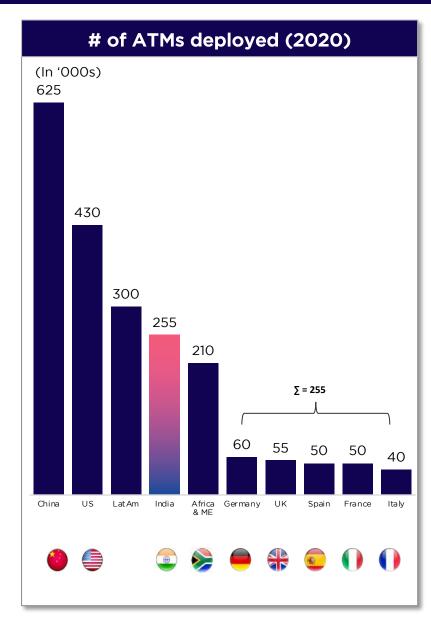
Strong track record of value accretive acquisitions

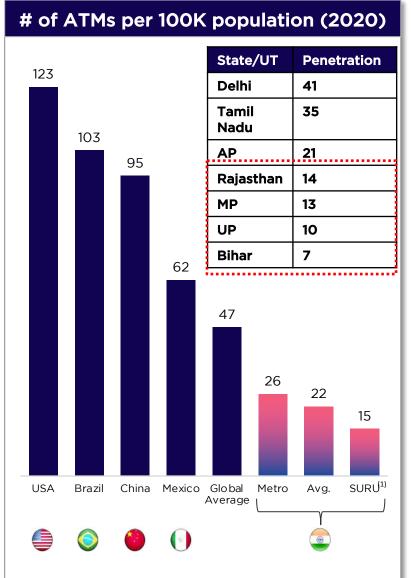


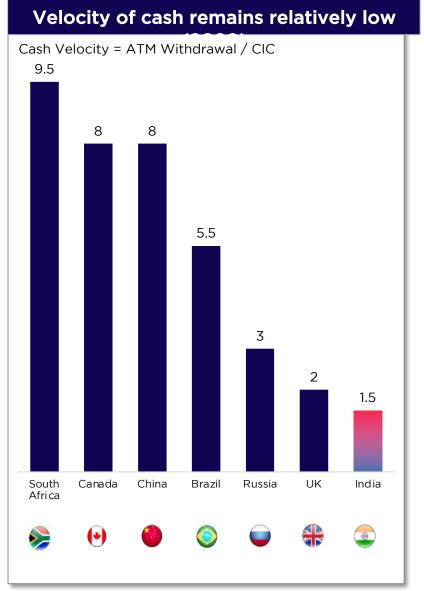
Experienced and qualified management team

# India Is The World's 3<sup>rd</sup> Largest ATM Market With Significant Underpenetration In SURU<sup>(1)</sup> And Low Cash Velocity



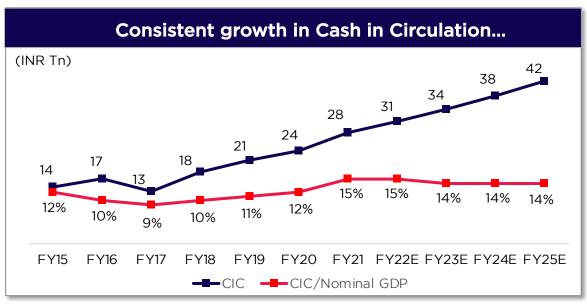


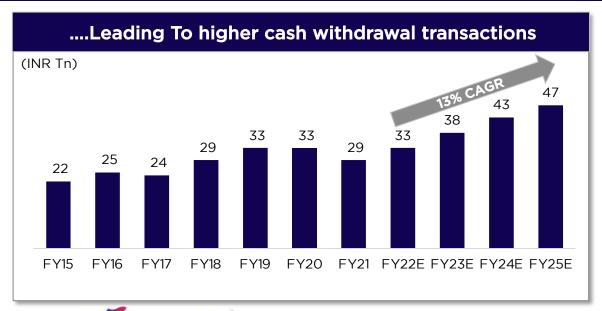




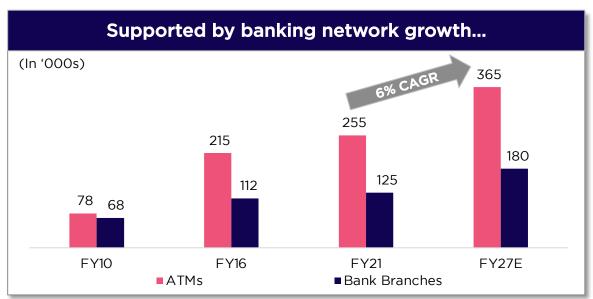
#### Cash Transactions in India to grow at higher CAGR than previous years

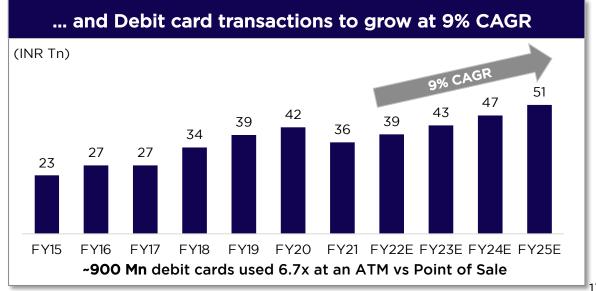






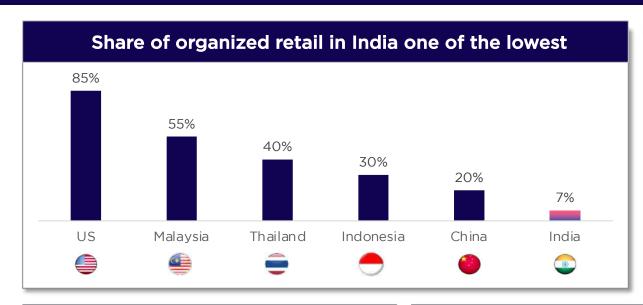
To gain more insights on Cash Transactions, click on CMS Cash Index logo: CMS CASH INDEX



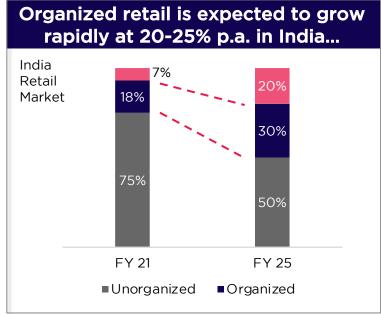


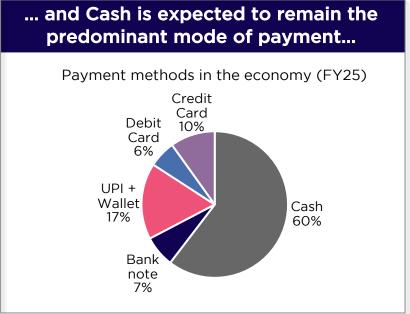
# Growth In Retail Market Size And Shift To Organized Retail To Drive RCM<sup>(1)</sup> Growth

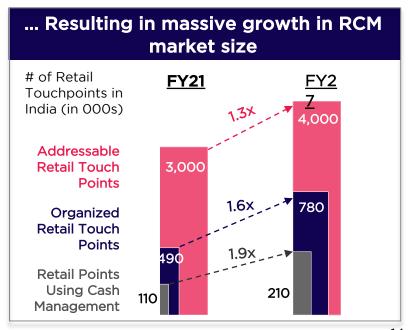






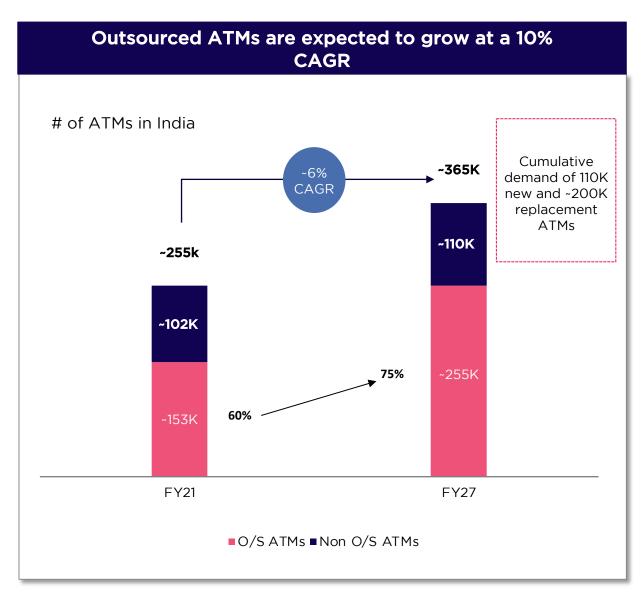


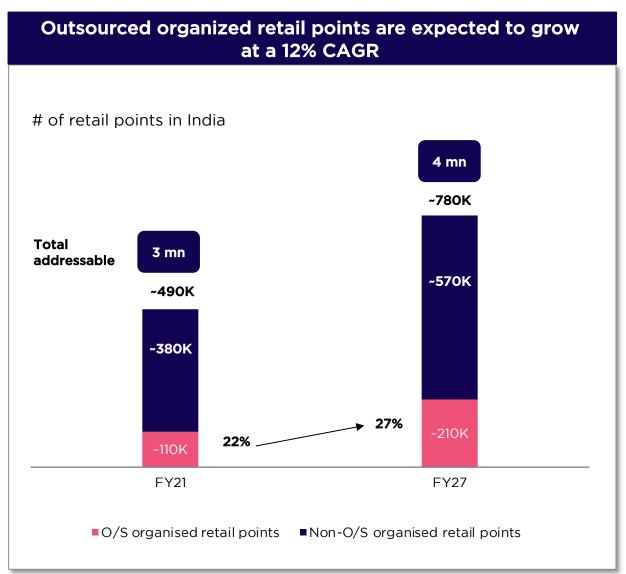




#### Outsourced ATM And Retail Cash Management To Grow At 10%+ CAGR

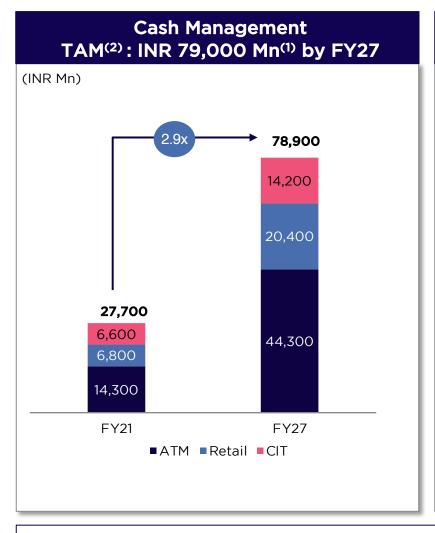


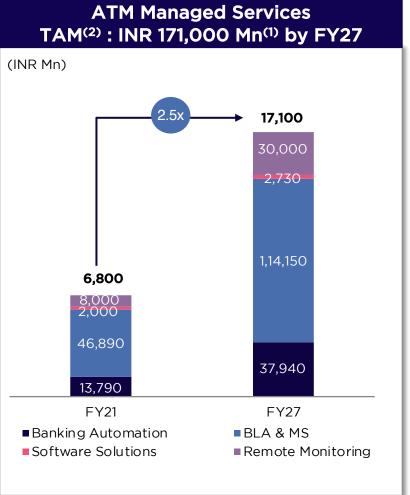


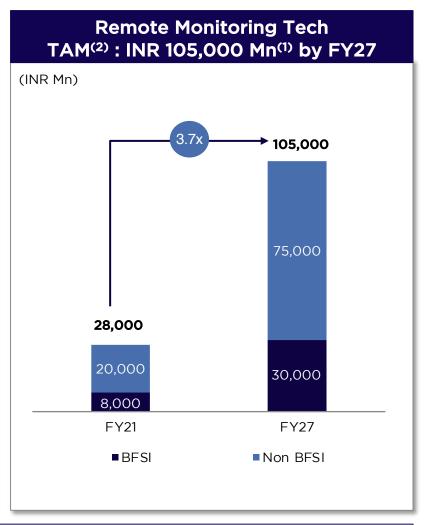


#### **Significant TAM Opportunity**









#### Growing TAM and bank preference for end-to-end outsourcing expected to benefit integrated players

Sources: RBI, Frost & Sullivan, Secondary Sources

(2) TAM refers to the Total Addressable Market

<sup>(1)</sup> The total available market for cash management (ATM cash management, RCM and DCV) product sales (including AMC), ATM managed services (managed serviced ATMs and BLAs), MVS and remote monitoring stood at INR 85,310 Mn in Fiscal Year 2021 and is estimated to reach a size of INR 214,120 Mn in Fiscal Year 2027 because of some overlap between cash management and Managed Services

# Regulatory Tailwind And Contract Refresh Cycle To Drive Volume And Pricing Growth



Large PSB Contract
Refresh and Expansion
cycle

Regulatory focus on ATM Infra, Compliances, Financial inclusion

Formalization of the Indian economy

- Preferred Asset Light model resulting in Capex to Opex model shift
- End-to-end outsourcing
- Large multi-year recurring deal flow in Managed Services

- RBI's stricter compliance standards
- Strict ATM security requirements
- ATM interchange increase

- Growth in organized retail
- Increasing utilization of cash though banking channels and higher outsourcing
- Consumption growth

Sources: RBI, Frost & Sullivan, Secondary Sources

### The CMS Growth Strategy Playbook













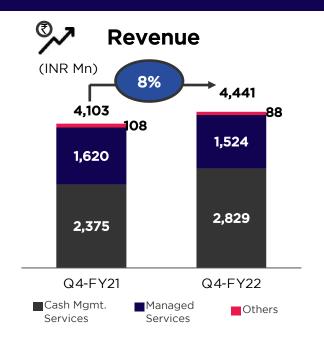
# Q4-FY22 / FY22 FINANCIAL OVERVIEW

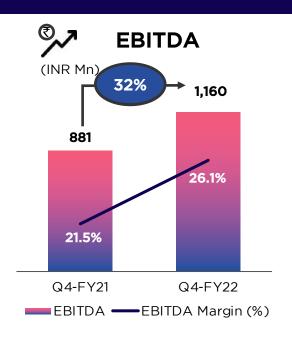


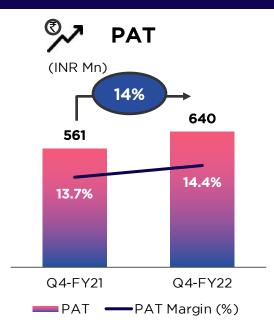
### **Quarterly and Annual Financial Highlights**



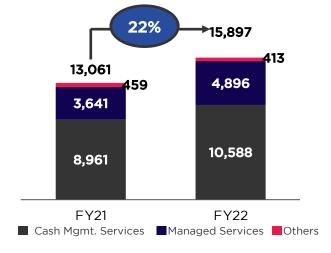
\4-FY22

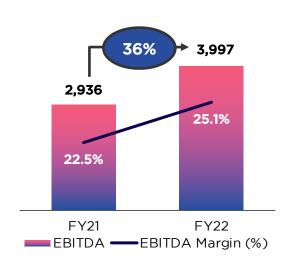


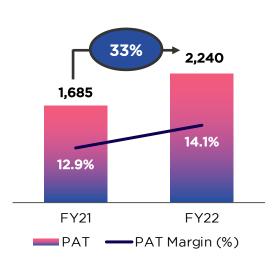










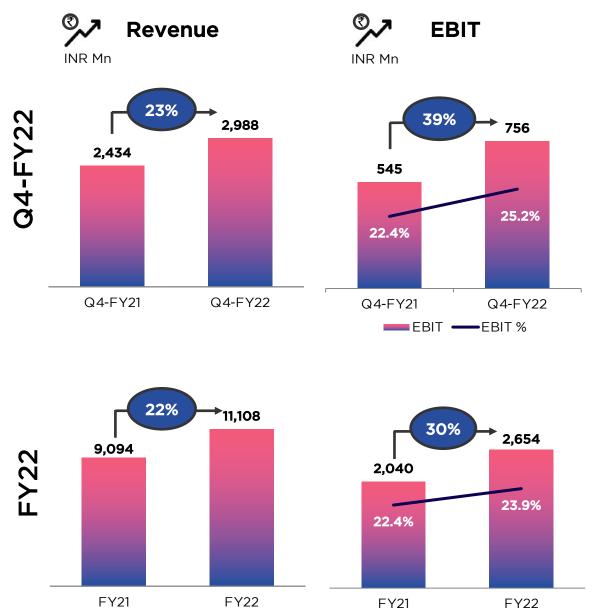


# **Quarterly and Annual Operational Highlights: Cash Management**

EBIT —EBIT %



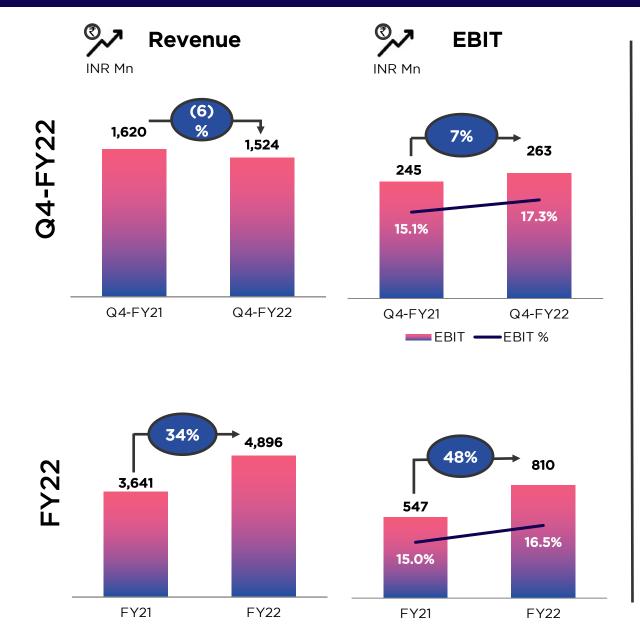
Rusiness



### **Cash Management: Operational Highlights**

- Total currency handled at INR 11.2 Tn in FY22 22% growth YoY
- Cash management network 113,000 in Mar'22 vs. 103,000 in Mar'21 – 10% growth
- Compliance at 35% of ATM and RCM points
- Recovery in RCM segments such hospitality, aviation, media & entertainment
- Sustainable margin expansion on the back of network expansion, density and technology/ automation

—EBIT %



### **Managed Services: Operational Highlights**

- 12,000 ATMs in Mar'22 vs. 10,000 in Mar'21 20% growth YoY
- MS orderbook expanded to INR 2,200 Cr of which INR 1,500 Cr already live and revenue generating
- SBI BLA bonus order on successful execution of the main order
- Al-based remote monitoring ramping up strongly –
   10,000 sites in Mar'22; 13,000 sites in pipeline

# **Quarterly Consolidated Financial Performance**



Particulars (All figures in INR Mn)	Q4-FY22	Q3-FY22	Q-o-Q	Q4-FY21	Y-o-Y
Operating Income	4,441	4,037	10.0%	4,103	8.2%
Expenses	3,281	2,986	9.9%	3,222	1.8%
Operating EBITDA	1,160	1,051	10.4%	881	31.7%
Operating EBITDA Margins (%)	26.12%	26.03%	9 Bps	21.47%	465 Bps
Finance costs	43	30	43.3%	29	48.3%
Depreciation and amortisation expense	275	224	22.8%	186	47.8%
Other Income	26	16	62.5%	111	76.6%
Profit before tax	868	813	6.8%	777	11.7%
Tax	228	211	8.1%	216	5.6%
Profit After Tax	640	602	6.3%	561	14.1%
PAT Margins (%)	14.41%	14.91%	(50) Bps	13.67%	74 Bps
Other Comprehensive income for the year	3	1	NA	2	50.0%
Total Comprehensive Income for the year	643	603	6.6%	563	14.2%
Earning per equity share (nominal value of share Rs 10) - Diluted	4.07	3.89	4.6%	3.70	10.0%

# **Annual Consolidated Financial Performance**



Particulars (All figures in INR Mn)	FY22	FY21	Y-o-Y
Operating Income	15,897	13,061	21.7%
Expenses	11,900	10,125	17.5%
Operating EBITDA	3,997	2,936	36.1%
Operating EBITDA Margins (%)	25.14%	22.48%	266 Bps
Finance costs	144	82	75.6%
Depreciation and amortisation expense	918	635	44.6%
Other Income	79	158	(50.0)%
Profit before tax	3,014	2,377	26.8%
Tax	774	692	11.8%
Profit After Tax	2,240	1,685	32.9%
PAT Margins (%)	14.09%	12.90%	119 Bps
Other Comprehensive income for the year	4	(1)	NA
Total Comprehensive Income for the year	2,244	1,684	33.2%
Earning per equity share (nominal value of share Rs 10) - Diluted	14.33	11.09	29.2%



# HISTORICAL FINANCIAL OVERVIEW



# **Historical Consolidated Income Statement**



Particulars (All figures in INR Mn)	FY19	FY20	FY21	FY22
Operating Income	11,462	13,832	13,061	15,897
Expenses	9,482	11,293	10,125	11,900
Operating EBITDA	1,980	2,539	2,936	3,997
Operating EBITDA Margins (%)	17.27%	18.36%	22.48%	25.14%
Finance costs	74	73	82	144
Depreciation and amortisation expense	537	566	635	918
Other Income	131	50	158	79
Profit before tax	1,499	1,951	2,378	3,014
Tax	538	604	692	774
Profit After Tax	961	1,347	1,685	2,240
PAT Margins (%)	8.38%	8.21%	12.89%	14.09%
Other Comprehensive income for the year	(1)	(11)	(1)	4
Total Comprehensive Income for the year	960	1,336	1,684	2,244
Earning per equity share (nominal value of share Rs 10) - Diluted	6.33	8.87	11.09	14.33

# **Historical Consolidated Balance Sheet**

CMS	Connecting Commerce®

(All figures in INR Mn)	FY19	FY20	FY21	FY22
Assets				
Non-current assets				
Property, plant and equipment	804	1,206	1,897	3,470
Capital work-in-progress	4	29	227	436
Right-of-use assets	813	839	1,211	1,800
Goodwill	2,034	2,034	2,034	2,061
Other Intangible assets	164	183	190	173
Intangible assets under development	21	10	5	1
Financial assets				
Investments	0	0	0	0
Other financial assets	280	246	259	331
Deferred tax assets (net)	338	273	248	304
Income tax assets (net)	249	197	99	226
Other non-current assets	58	114	146	210
Total of Non-current assets	4,765	5,131	6,315	9,012
Current assets				
Inventories	416	430	895	635
Financial assets				
Investments	116	566	1,123	1,235
Trade receivables	3,906	4,486	5,007	4,993
Cash and cash equivalents	1,220	1,591	1,335	643
Bank balances other than above	172	314	610	774
Other financial assets	18	28	41	276
Other current assets	314	781	792	989
<b>Total of Current assets</b>	6,162	8,197	9,803	9,545
Total Assets	10 927	13 327	16 118	18 557

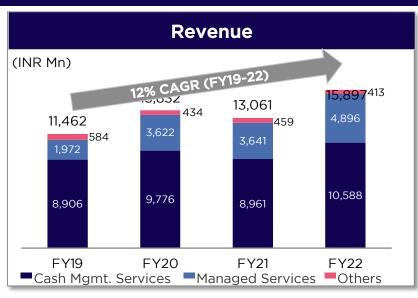
(All figures in INR Mn)	FY19	FY20	FY21	FY22
Equity share capital	1,480	1,480	1,480	1,531
Other equity	5,979	7,024	8,365	11,030
Total equity attributable to equity holders	7,459	8,504	9,845	12,561
Liabilities				
Non-current liabilities				
Financial liabilities				
Lease liabilities	599	634	945	1,468
Provisions	168	191	191	201
Other Liabilities	-	-	-	9
Total of Non-current liabilities	767	825	1,136	1,678
Current liabilities				
Financial liabilities				
Lease liabilities	243	232	321	461
Dues of micro enterprises and small enterprises	11	100	45	80
Dues of creditors other than micro enterprises and small enterprises	1,616	2,569	3,016	2,379
Other financial liabilities	594	613	1,410	1,066
Provisions	43	27	29	36
Other current liabilities	194	458	315	296
Income tax liabilities (net)	-	-	-	
Total of Current liabilities	2,701	3,999	5,137	4,318
Total Liabilities	3,468	4,823	6,273	5,996
Total Equity & Liabilities	10,927	13,327	16,118	18,557

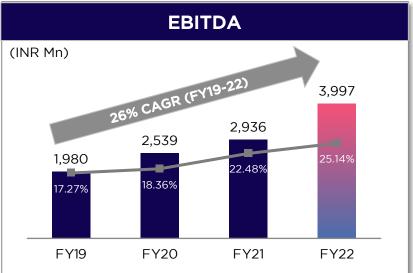
(All figures in INR Mn)	FY19	FY20	FY21	FY22
Cash flow from operating activities:				
Profit before tax	1,499	1,951	2,378	3,014
Adjustments to reconcile profit before tax to net				
cash flow:				
Depreciation and amortisation on Property, plant	342	357	413	581
and equipment and Intangible asset				
Depreciation on Right-of-use assets	195	208	221	338
Unrealised foreign exchange (gain) / loss	(9)	2	(3)	(1)
Lease rent concession	-	-	(20)	(2)
Impairment allowance for bad and doubtful	236	134	206	595
receivables and deposits				
Advances written off	-	88	-	-
Bad debts written off	50	387	223	204
Debit balance written off	-	5	1	21
(Profit) on disposal of property, plant and	(4)	(4)	(1)	(5)
equipment (net)		<u> </u>		
Sundry balances written back	(51)	(0)	(53)	(8)
Impairment for doubtful claims receivables	14	34	-	8
Bad debts written back	(3)	-	-	14
Insurance claims receivables written off	-	-	1	-
Finance income	(14)	(20)	(53)	(33)
Profit on sale of current investments	(31)	(13)	(8)	(20)
Net change in fair value of current investments measured at FVTPL	(2)	(4)	(4)	(4)
Employee stock option compensation cost	43	10	19	61
Finance costs	74	73	82	144
Operating profit before working capital changes	2,340	3,208	3,402	4,907
Movement in working capital				
Increase in trade payables and other liabilities	352	1,325	282	(421)
Increase / (Decrease) in provisions	24	(8)	1	21
(Increase) in inventories	(180)	(14)	(464)	265
(Increase) in trade receivables	(910)	(1,101)	(950)	(724)
(Increase) in other assets and prepayments	(8)	(775)	152	(507)
Cash flow generated from operations	1,619	2,635	2,423	3,541
Direct taxes paid (net of refunds)	(601)	(493)	(569)	(976)
Net cash flow from operating activities	1,018	2,142	1,854	2,565

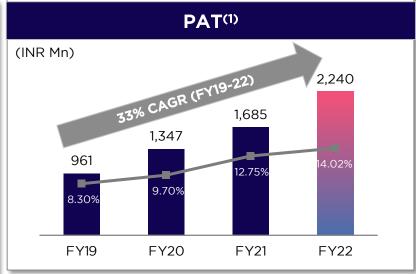
				->/00
(All figures in INR Mn)	FY19	FY20	FY21	FY22
Cash flow from investing activities				
Proceeds from sale of property, plant and equipment	4	4	49	7
Purchase of property, plant and equipment, Intangible assets (including CWIP and capital advances)	(313)	(836)	(551)	(2,840)
Purchase consideration paid on acquisition of business	(391)	-	-	-
Investment in mutual funds	(2,814)	(3,830)	(3,356)	(8,304)
Proceeds from redemption of mutual funds	3,646	3,397	2,812	8,217
Loan given to Others	ı	ı	ı	(144)
Investment in deposits with banks	(129)	(203)	(2,522)	(844)
Proceeds from maturity of deposits with banks (including interest)	58	274	2,075	646
Net cash flow (used in) / from investing activities	62	(1,194)	(1,493)	(3,262)
Cash flows from financing activities				
Proceeds from Issue of Equity Shares	ı	-	ı	637
Dividend paid	(285)	(321)	(363)	(226)
Finance costs	(4)	(6)	(9)	(0)
Finance costs on lease liability	(69)	(67)	(73)	(144)
Payment of principal portion of lease liabilities	(165)	(182)	(172)	(262)
Net cash flow (used in) financing activities	(524)	(576)	(617)	5
Net (decrease) / increase in cash and cash equivalents	556	371	(256)	(692)
Cash and cash equivalents at the beginning of the year	665	1,220	1,591	1,335
Cash and cash equivalents at the end of the year	1,220	1,591	1,335	643

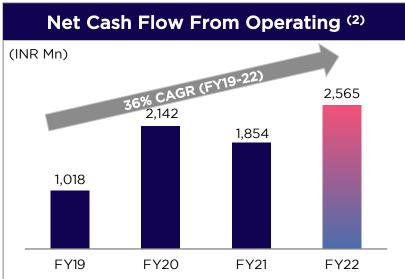
#### Strong Growth Track Record And Resilience During Covid-19 Period

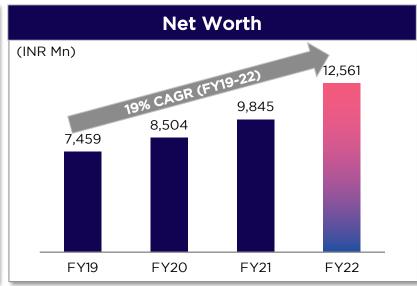


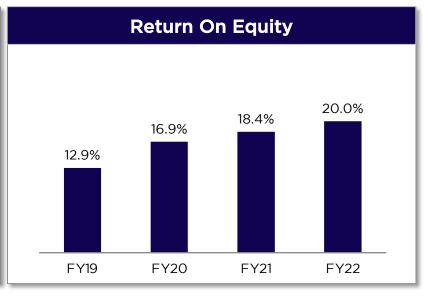






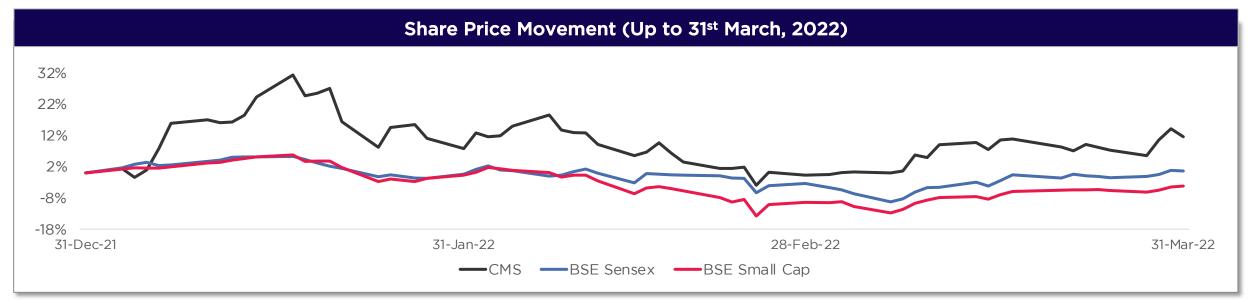




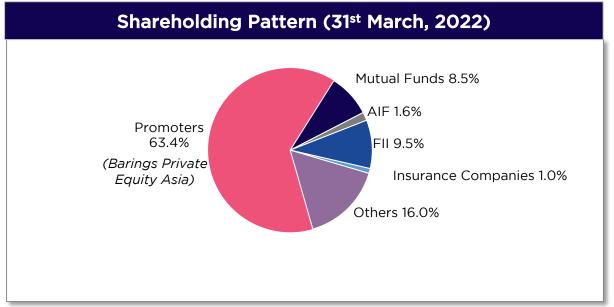


# Capital Market Information (BSE - CMSINFO | 543441, NSE - CMSINFO)





Share Price Data (As on 31st March, 2022)	
Face value (INR)	10.0
Market Price (INR)	264.9
52 Week H/L (INR)	317.90/215.0
Market Cap (INR Mn)	40.556.2
Equity Shares Outstanding (Mn)	153.1
Avg. trading volume ('000)	2,805.5



#### **Disclaimer**



#### CMS Info Systems Limited Disclaimer:

No representation or warranty, express or implied, is made as to, and no reliance should be placed on the fairness, accuracy, completeness or correctness of the information or opinions contained in this presentation. Such information and opinions are in all events not current after the date of this presentation. Certain statements made in this presentation may not be based on historical information or facts and may be "forward looking statements" based on the currently held beliefs and assumptions of the management of CMS Info Systems Limited (CMS), which are expressed in good faith and in their opinion reasonable, including those relating to the Company's general business plans and strategy, its future financial condition and growth prospects and future developments in its industry and its competitive and regulatory environment.

Forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual results, financial condition, performance or achievements of the Company or industry results to differ materially from the results, financial condition, performance or achievements expressed or implied by such forward-looking statements, including future changes or developments in the Company's business, its competitive environment and political, economic, legal and social conditions. Further, past performance is not necessarily indicative of future results. Given these risks, uncertainties and other factors, viewers of this presentation are cautioned not to place undue reliance on these forward-looking statements. The Company disclaims any obligation to update these forward-looking statements to reflect future events or developments.

This presentation is for general information purposes only, without regard to any specific objectives, financial situations or informational needs of any particular person. This presentation does not constitute an offer or invitation to purchase or subscribe for any securities in any jurisdiction, including the United States. No part of it should form the basis of or be relied upon in connection with any investment decision or any contract or commitment to purchase or subscribe for any securities. None of our securities may be offered or sold in the United States, without registration under the U.S. Securities Act of 1933, as amended, or pursuant to an exemption from registration there from.

This presentation is confidential and may not be copied or disseminated, in whole or in part, and in any manner.

#### Valorem Advisors Disclaimer:

Valorem Advisors is an Independent Investor Relations Management Service company. This Presentation has been prepared by Valorem Advisors based on information and data which the Company considers reliable, but Valorem Advisors and the Company makes no representation or warranty, express or implied, whatsoever, and no reliance shall be placed on, the truth, accuracy, completeness, fairness and reasonableness of the contents of this Presentation. This Presentation may not be all inclusive and may not contain all of the information that you may consider material. Any liability in respect of the contents of, or any omission from, this Presentation is expressly excluded. Valorem Advisors also hereby certifies that the directors or employees of Valorem Advisors do not own any stock in personal or company capacity of the Company under review.

#### For further details, please feel free to contact our Investor Relations Representatives:



Mr. Anuj Sonpal Valorem Advisors Tel: +91-22-4903-9500

Email: cms@valoremadvisors.com



# **THANK YOU**

